

# *Lucas County Resource Directory*



*Lucas County, Iowa 2018*

*Lucas County Resource Directory online version:*

*[www.marionph.org](http://www.marionph.org)*

<b><u>LUCAS COUNTY OFFICES</u></b>		
<b>County Office</b>	<b>Location</b>	<b>Phone</b>
Assessor's Office	916 Braden Ave. Chariton, IA 50049	641-774-4411
Auditor's Office	916 Braden Ave. Chariton, IA 50049	641-774-4512
Board of Supervisors	916 Braden Ave. Chariton, IA 50049	641-774-2018
CROSS Mental Health Region/General Relief Office	125 S. Grand Chariton, IA 50049	641-774-0423
County Attorney	916 Braden Ave. Chariton, IA 50049	641-774-5989
County Conservation	45996 State Hwy. 14 Chariton, IA 50049	641-774-2438
Department of Human Services (DHS)	125 S. Grand Chariton, IA 50049	641-342-6516
Emergency Management (ADLM)	12307 Hwy. 5 Moravia, IA 52571	641-724-3223
Engineer's Office	916 Braden Ave. Chariton, IA 50049	641-774-4013
Environmental Health (ADLM)	12307 Hwy. 5 Moravia, IA 52571	641-724-3511
General Assistance	125 S. Grand St. Chariton, IA 50049	641-774-0423
Lucas County Public Health	123 S. Grand St. Chariton, IA 50049	641-774-4312
Recorder	916 Braden Ave. Chariton, IA 50049	641-774-2413
Sheriff's Office	48559 Hy-Vee Rd. Chariton, IA 50049	641-774-5083
Treasurer	916 Braden Ave. Chariton, IA 50049	641-774-5213
Veterans Affairs	123 S. Grand St. Chariton, IA 50049	641-774-4611

## Quick Reference Phone Guide

Affordable Healthcare – <a href="http://www.healthcare.gov">www.healthcare.gov</a>	1-800-318-2596
AIDS Hotline	1-800-273-AIDS
Alcoholics Anonymous	1-515-282-8550
Alzheimer’s Disease Helpline	1-800-272-3900
American Association on Diabetes	1-800-232-3472
American Cancer Society	1-800-227-2345
American Council of the Blind	1-800-424-8666
American Foundation for the Blind	1-800-232-5463
American Heart Association	1-800-242-8721
American Kidney Fund	1-800-638-8299
A.R.C. (Association of Retarded Citizens of Iowa)	1-800-433-5255
American Red Cross	1-800-733-2767
Arthritis Foundation	1-844-571-HELP
Better Business Bureau (BBB) – <a href="http://www.bbb.org">www.bbb.org</a>	1-703-276-0100
Boys Town National Hotline	1-800-448-3000
Child Find of America – 2 <sup>nd</sup> Line	1-800-426-5678
Child Find of America – Parents Help Line	1-800-AWAYOUT
Child/Adult Abuse/Neglect Reporting	1-800-362-2178
Children’s Wish Foundation	1-800-323-9474
COMPASS for Disabled People (Iowa)	1-800-779-2001
Disability Rights IOWA (Iowa Protection & Advocacy)	1-800-779-2502
Deaf Iowans Against Abuse Hotline	cell to cell text 515-661-4015 or 1-319-531-7719
Office of Deaf Services of Iowa – <a href="http://www.deafservices.iowa.gov">www.deafservices.iowa.gov</a>	1-888-221-3724
Dependent Adult and Child Abuse	1-800-362-2178
Dependent Adult/Child Referral	1-800-362-2178
Domestic Abuse Hotline	1-800-464-8340
Dyslexia Association (International)	1-800-222-3123
Easter Seal Society of Iowa, Inc.	1-515-289-1933
Epilepsy Foundation	1-800-332-1000
Eye Care – National Help Line	1-877-887-6327
Family Planning	1-800-452-3365
Family Violence (Family Crisis Center)	1-800-464-8340
Farm – On (Iowa Concern Hotline)	1-800-447-1985
Federal Insurance Consumer Help Line (Insurance Information Institute - <a href="http://www.iii.org">www.iii.org</a> )	1-800-942-4242
First Call for Help (United Way 211 Line)	1-515-246-6555
Foundation Through Crisis	1-800-332-4224
Gambling Hotline	1-800-BETSOFF
G.E.D. or High School Equivalency Diploma (adult basic education)	1-800-316-6850
Hawk – I (Free or Low-Cost Health Coverage for Kids)	1-800-257-8563
Hay Hotline (Hay & Straw selling list for producers to buy from-call to add your product)	1-800-383-5079
Health Information Resource Center – <a href="http://www.health.gov/nhic">www.health.gov/nhic</a>	1-240-453-8280
Healthy Families Hotline (ISU)	1-800-369-2229
Health and Human Services Information (Iowa Dept. of Human Services)	1-800-972-2011
Hearing & Speech Action (National Association for Hearing and Speech Action)	1-800-638-8255
Hearing Help Line (Better Hearing Institute)	1-800-EAR-WELL
Help Health Drug/Alcohol/Substance Abuse	1-800-662-HELP
Huntington’s Disease Society of America	1-800-345-4372
Iowa Attorney General – Consumer Protection	1-888-777-4590
Iowa Arson/Crime Hotline	1-800-532-1459
Iowa Commission for the Blind	1-800-362-2587
Iowa Commission on the Status of Women	1-800-558-4427
Iowa Compass (disabilities resources)	TTY 1-800-735-2942
Iowa Concern Hotline (ISU)	1-800-447-1985
Iowa Child Abuse Reporting Hotline	1-800-362-2178
Iowa Department of the Blind – <a href="http://www.blind.state.ia.us">www.blind.state.ia.us</a>	1-800-362-2587
Iowa Department on Aging – <a href="http://www.iowaaging.gov">www.iowaaging.gov</a>	1-800-532-3213

Iowa Foundation of Medical Care (Telligen)	1-800-383-2856
Iowa Legal Aid – <a href="http://www.iowalegalaid.org">www.iowalegalaid.org</a>	1-800-532-1275
Iowa Legal Aid (60 & older)	1-800-992-8161
Iowa Ombudsman (Report concerns on government agencies)	1-515-281-3592
Iowa One Call, 48hr notice required – <a href="http://www.iowaonecall.com">www.iowaonecall.com</a>	Call 811 or 1-800-292-8989
Iowa Poison Control Center (Emergency: 800-222-1222)	1-712-279-3710
Iowa Sexual Assault Hotline	1-800-284-7821
Iowa Society to Prevent Blindness	515-244-4341 or 1-800-329-8782
Iowa State Bar Association (Locate a Lawyer) – <a href="http://www.iowabar.org">www.iowabar.org</a>	1-800-457-3729
Iowa State Patrol Emergency	1-800-525-5555
Iowa Victim Service Call Center text 'iowahelp' to 20121 or <a href="http://www.survivorshelpline.org">www.survivorshelpline.org</a>	1-800-770-1650
Iowa Workforce Development	1-800-562-4692
IRS (Assistance for Individuals)	1-800-829-1040
ISU Extension and Outreach	1-800-262-3804
Juvenile Diabetes Foundation (International)	1-800-533-2873
Legal Aid/Legal Services Corporation of Iowa	1-800-452-0007
Living Bank Organ Donation	1-800-528-2971
Lupus Foundation	1-800-558-0121
Lymphedema Network (National)	1-800-541-3259
Medical Alert/Connect America – <a href="http://www.MedAlert.net">www.MedAlert.net</a>	1-800-215-4206
Medicare	1-800-633-4227 or 1-800-MEDICARE
Medicare/Social Security	1-800-772-1213
Mental Health Information and Referral (Emergency Assessment)	1-800-562-4944
Thursday's Child – <a href="http://www.thursdayschild.org">www.thursdayschild.org</a>	1-800-USA-KIDS
Motor Vehicle Information Center (Iowa DOT)	1-800-532-1121
Multiple Sclerosis Society	1-800-FIGHT MS
National Alcohol Hotline	1-800-252-6465
National Alliance for the Mentally Ill (NAMI)	1-800-950-6264
National Center of Missing and Exploited Children	1-800-THE LOST
National Council on Aging	1-571-527-3900
National Council on Alcoholism	1-800-NCA-CALL
National Down's Syndrome Society	1-800-221-4602
National Institute on Drug Abuse	1-800-729-6686
National Kidney Foundation	1-800-522-9559
National Reyes Syndrome Foundation	1-800-233-7393
Ombudsman/Iowa Citizens Aid	TTY: 515-281-3592 1-888-426-6283 or 1-515-281-3592
Parkinson's Disease (National Parkinson's Foundation)	1-800-457-6676
Poison Control	1-800-222-1222
Refugee Services	1-800-362-2780
Scleroderma Foundation	1-800-722-HOPE
Senior Health Insurance Program (SHIIP)	1-800-351-4664
SIDS American Institute – <a href="http://www.SIDS.org">www.SIDS.org</a>	1-239-431-5425
Substance Abuse Information & Mental Health Treatment Referral	1-800-662-4357
State Civil Rights	1-800-457-4416
STI (STD) Resource Center Hotline	1-800-227-8922
Suicide Prevention Hotline	1-800-273-TALK
Teen Line (ISU extension)	1-800-443-8336
Venereal Disease	1-800-227-8922
Veteran's Information (National) – <a href="http://www.va.gov">www.va.gov</a>	1-800-827-1000
Vocational Rehab	1-800-532-1486
WIC (State)	1-800-532-1579

## **Index**

## **ABUSE & PREVENTION**

### **Children and Families of Iowa**

*CFI provides services, such as: domestic violence prevention and intervention, teen programs, family support, early childhood development, mental health and substance abuse*

105 E McLane St. Suite 400

Website: [www.cfiowa.org](http://www.cfiowa.org)

Osceola, IA 50213

Phone: 641-342-3444

- *Needing shelter in domestic violence situation call 515-243-6147*

### **Crisis Intervention and Advocacy Center**

*Advocacy program supporting victims and survivors of sexual assault, domestic abuse, dating violence, stalking and homelessness in southwest Iowa. Services provided include: 24 hour crisis line, housing, safety planning, support and educational groups, individual counseling, court accompaniment, hospital accompaniment, legal advocacy, medical advocacy, prevention education, professional training and community education.*

911 Court St.

Adel, IA 50003

Phone: 515-993-4095

### **Crisis Intervention Services**

*Provide comprehensive sexual assault services, violent crime services, prevention programming, and emergency housing for victims of domestic abuse, sexual violence, and violent crimes for the counties of Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Poweshiek, Wapello, & Wayne*

500 High Ave W

Website: [www.stopdvsa.org](http://www.stopdvsa.org)

Oskaloosa, IA 52577

E-mail: [help@stopdvsa.org](mailto:help@stopdvsa.org)

Phone: 641-673-0336 (Office)

- 1-844-673-5499 (Emergency Housing Crisis line)
- 1-800-270-1620 (Sexual Assault Crisis Line)

### **Family Crisis Center**

*Provide services for victims of domestic and dating violence including a 24 hour crisis line, one-on-one counseling, legal/court advocacy, medical advocacy, housing advocacy and safe housing.*

1014 N. Elm St.

PO Box 446

Website: [ottumwacrisiscenter.org](http://ottumwacrisiscenter.org)

Ottumwa, IA 52501

Phone: 641-683-1750

24hr Crisis Line: 800-464-8340

### **Prevent Child Abuse Iowa**

*Funds educational programs and advocacy to prevent child abuse*

2704 Fleur Dr.

Fax: 515-280-7835

Des Moines, IA 50321

E-mail: [pcaia@pcaiowa.org](mailto:pcaia@pcaiowa.org)

Phone: 515-244-2200

Website: [www.pcaiowa.org](http://www.pcaiowa.org)

Toll Free: 800-237-1815

- *In Lucas County contact SCICAP @ 641-774-5323*

### **Iowa Coalition Against Sexual Assault (CASA)**

*Provides support, referral, and resources to sexual assault survivors. Also offers training and education programs for crisis centers.*

3030 Merle Hay Rd

Website: [www.iowacasa.org](http://www.iowacasa.org)

Des Moines, IA 50310  
Phone: 515-244-7424

### **Polk County Crisis and Advocacy Services**

*Assistance for victims of sexual assault and other violent crimes*

2309 Euclid Ave  
Des Moines, IA 50310  
Phone: 515-286-3600  
Fax: 515-286-2032  
Website: [www.polkcountyiowa.gov](http://www.polkcountyiowa.gov)

### **Iowa ARCh (Iowa Affirmation & Resources Chat)**

*Chatroom for survivors of sexual violence and their loved ones-open 9:00am-9:00pm CST*

4952 Franklin Ave.  
Des Moines, IA 5310  
Phone: 515-288-0881  
Website: [www.iowaarch.org](http://www.iowaarch.org)

## **ADVOCACY/OUTREACH/REFERRAL**

### **Lucas County ISU Extension and Outreach**

*Provides research based information regarding agriculture, business, family and continuing education*

48293 Hy-Vee Rd.  
Chariton, IA 50049  
Phone: 641-774-2016  
Website: [www.extension.iastate.edu/lucas/](http://www.extension.iastate.edu/lucas/)

### **Tobacco Cessation**

*Stop smoking help and prevention information, education and referral*

Lucas County Public Health Department  
123 S Grand  
Chariton, IA 50049  
Phone: 641-774-4312

- *Find us on Facebook at Lucas County Public Health*

## **ASSISTANCE - Clothing**

### **Goodwill-Ottumwa**

*Low cost household and clothing items*

850 N Quincy Ave  
Ottumwa, IA 52501  
Phone: 641-682-4704  
Website: [www.dmgoodwill.org](http://www.dmgoodwill.org)

## **ASSISTANCE - Financial**

### **Department of Human Services**

125 S Grand  
Chariton, IA 50049  
Phone: 641-342-6515  
Website: <http://dhs.iow.gov>  
Toll Free: 877-394-1439

- *Served by Clark County Office, so this location by appointment only*

### **Lucas County General Relief Office**

125 S Grand

Chariton, IA 52531  
Phone: 641-774-0423

Fax: 641-774-4383

### **Family Development & Self-Sufficiency Program (FaDSS)**

SCICAP

1711 Osceola Ave. Suite. 103  
Chariton, IA 50049  
Phone: 641-774-8133

Website: [www.scicap.org](http://www.scicap.org)

### **Social Security Administration**

2429 Northgate St. Suite A  
Ottumwa, IA 52501  
Phone: 866-964-7394

Website: [www.ssa.gov](http://www.ssa.gov)

### **Child Support Recovery Unit**

127 E Main St. Suite 100  
Ottumwa, IA 52501  
Phone: 641-682-8802

Website: [www.childsupport.ia.gov](http://www.childsupport.ia.gov)

### **South Central Iowa Community Action Program (SCICAP)**

*Provides utility assistance and home weatherization for low-income families*

1711 Osceola Ave. Suite 103  
Chariton, IA 50049  
Phone: 641-774-8133 ext. 224

Website: [www.scicap.org](http://www.scicap.org)

## **ASSISTANCE - Food & Nutrition**

### **Free & Reduced School Lunches**

Submit Completed Forms:

PO Box 738

Chariton, IA 50049

Phone: 641-774-5967

Website: [www.chariton.k12.ia.us](http://www.chariton.k12.ia.us)

### **SHARE Iowa**

*Food service that provides quality food at discounted prices. View website for menu.*

1102 S 7<sup>th</sup> St.

P.O. Box 328

Oskaloosa, IA 52577

Phone: 800-344-1107

Pick Up Location:

1100 Llion Ave.

Chariton, IA 50049

Website: [www.shareiowa.com](http://www.shareiowa.com)

- *Pick up on Saturday at 11-Noon*

### **Women, Infant & Children Nutrition Program (WIC)**

*For children 0-5 years old and women who are pregnant, breastfeeding or just had a baby. This program provides nutritional education and checks to families to purchase baby formula, milk, eggs and other healthy foods*

MATURA Action Corporation

210 Russell St.

Creston, IA 50801

Fax: 641-278-1141

Website: [www.maturaaction.org](http://www.maturaaction.org)



Phone: 641-202-7114

Phone: 800-532-1579 (State WIC Office)

- Find us on Facebook at MATURA ACTION

## **Amber Letz, National Board Certified Health Wellness Coach, Functional Medicine Health Coach**

*Specializing in prevention of Type 2 Diabetes, weight loss, healthy lifestyle, and meal planning. Working to help people become the champion in their lives at one step at a time.*

Phone: 641-931-6114

Email: amberletz@gmail.com

## **CAMPS**

### **Wesley Woods Camp and Retreat Center**

*Offers 125 different kinds of summer camps*

10896 Nixon St.

Website: [www.wesleywoodsiowa.org](http://www.wesleywoodsiowa.org)

Indianola, IA 50125

Phone: 866-684-7753

### **Lake View Camp & Conference Center**

*Offers summer camps for children and adults of all ages, work trip opportunities throughout the year, and a quiet place to hold small retreats and gatherings*

Office: PO Box 836

Camp Address: 1797 Hwy T-17

Pella, IA 50219

Tracy, IA 50256

Phone: 641-628-2160

Website: [www.lakeviewconference.com](http://www.lakeviewconference.com)

### **Camp Appanoose**

*Camp Appanoose offers a variety of programs for youth ages 8-18, designed each year to develop hope and vision. Participants are challenged to pursue their interests, develop their unique gifts, and serve others. Each program is educational and is integrated with Biblical teaching.*

13380 430th St.

Fax: 641-649-2481

Plano, IA 52581-8524

E-mail: [cabar@campappanoose.org](mailto:cabar@campappanoose.org)

Phone: 641-649-2491

Website: [www.campappanoose.org](http://www.campappanoose.org)

## **CHILD CARE – Finding Care**

### **Iowa Child Care Resource & Referral of Central Iowa**

*Helps parents find child care and provides home providers, centers and preschools with consultation, staff training and registration information and resources to improve the quality of care provided.*

Orchard Place

Website: [www.iowaccrr.org](http://www.iowaccrr.org)

808 5<sup>th</sup> Ave.

Des Moines, IA 50309

Parent Referral Line: 855-244-5301

### **Child Care Provider Search**

Hotline: 844-786-1296

DHS Website: <https://ccmis.dhs.state.ia.us/ClientPortal/ProviderSearch.aspx>

## **CHILD CARE - Child Care Centers**

### **Hope Learning Center**

1711 Osceola Ave.  
Chariton, IA 50049  
Phone: 641-774-0636

## **CHILD CARE- Preschools**

- SEE EDUCATION

## **CHILD CARE – Resources and Education for Child Care Providers**

### **Iowa Child Care Resource & Referral of Central Iowa**

*Provides information and support on child care registration and program licensure. Offers regular training, resources and financial support to improve the quality of child care.*

Orchard Place  
808 5<sup>th</sup> Ave.  
Des Moines, IA 50309  
Local Consultant: 641-820-1922

Website: [www.iowaccrr.org](http://www.iowaccrr.org)  
Toll Free: 877-216-8481

Regional Office: 800-722-7619

## **Chiropractic**

### **Blong Chiropractic**

927 Braden Ave.  
Chariton, IA 50049  
Phone: 641-774-5611

Website: [www.charitonchiropractor.com](http://www.charitonchiropractor.com)

### **Family Chiropractic Center**

801 Linden Ave.  
Chariton, IA 50049  
Phone: 641-774-4018

Website: [www.charitonchiro.com](http://www.charitonchiro.com)

## **COMMUNITY GROUPS**

### **Chariton Chamber – Main Street**

104 N Grand St.  
Chariton, IA 50049  
Phone: 641-774-4059

Website: [www.charitonareachambermainstreet.com](http://www.charitonareachambermainstreet.com)

### **Small Business Development Center**

15330 Truman St.  
Ottumwa, IA 52501  
Phone: 641-683-5127

Website: [www.iowasbdc.org](http://www.iowasbdc.org)

Toll Free: 800-726-2585 ext. 5127

### **Chariton Valley Planning & Development**

308 N 12th St.  
Centerville, IA 52544  
Phone: 641-437-4359

Website: [www.charitonvalleyplanning.com](http://www.charitonvalleyplanning.com)

### **4H Program (ISU Extension and Outreach Office)**

48293 Hy-Vee Rd.

Website: [www.extension.iastate.edu/lucas/4h](http://www.extension.iastate.edu/lucas/4h)

Chariton, IA 50049  
Phone: 641-774-2016

### **Chariton Farmer's Market**

*Located on the east side of the square. Runs May through October.*

Phone: 641-218-8535

- Can contact Chariton Chamber for more information at 641-774-4059

### **Girl Scouts of Greater Iowa**

10715 Hickman Rd.  
Des Moines, IA 50322  
Toll Free: 800-342-8389

Website: [www.girlscoutsiowa.org](http://www.girlscoutsiowa.org)

### **Boy Scouts**

6123 Scout Trail  
Des Moines, IA 50321  
Phone: 515-266-2135

Website: [www.midiowacouncilbsa.org](http://www.midiowacouncilbsa.org)

## **COUNSELING & CONSULTATION SERVICES**

### **Consumer Credit of Des Moines**

*Nonprofit organization offering free financial counseling and free foreclosure mitigation. Debt management planning, bankruptcy education and counseling and reverse mortgage counseling may require a nominal fee.*

6129 SW 63<sup>rd</sup> St.

Des Moines, IA 50321  
Toll Free: 800-955-5765

### **Community Health Centers of Southern Iowa**

1711 Osceola Ave.  
Chariton, IA 50049  
Phone: 641-774-8484

Website: [www.chcsi.org](http://www.chcsi.org)

### **Sieda Community Action**

115 S Main St.  
Chariton, IA 50049  
Phone: 641-774-8279

Website: [www.sieda.org](http://www.sieda.org)

Toll Free: 800-622-8340

### **Des Moines Pastoral Counseling Center**

*Offers full-range of general and psychotherapy services, fees based upon client's ability to pay*

8553 Urbandale Ave  
Urbandale, IA 50322  
Phone: 515-274-4006

E-mail: [info@dmpcc.org](mailto:info@dmpcc.org)

Website: [www.dmpcc.org](http://www.dmpcc.org)

### **Orchard Place Child Guidance Center**

*State-accredited mental health center for children and families*

808 Fifth Ave  
Des Moines, IA 50309  
Phone: 515-244-2267

Website: [www.orchardplace.org](http://www.orchardplace.org)

Fax: 515-244-1922

## **House of Mercy**

*Services provided include transitional and permanent housing, meals, transportation, licensed childcare, individual and family therapy, addiction counseling, trauma counseling, education and employment assistance, and skill development training and communication, parenting, and nutrition. **No longer a walk-in clinic***

1409 Clark St

Website: [www.houseofmercydesmoines.org](http://www.houseofmercydesmoines.org)

Des Moines, IA 50314

Phone: 515-643-6500

## **Dental Services**

### **I-Smile™**

*Dental services for 0-21 or pregnant women*

Marion County Public Health

Website: [www.marionph.org](http://www.marionph.org)

2003 North Lincoln

Fax: 641-842-3442

Knoxville, IA 50138

Phone: 641-828-2238

- *Find us on Facebook-Marion County Public Health Department*

### **Dr. Richard Rips, DDS**

117 N. Main

Chariton, IA 50049

Phone: 641-774-2312

### **Dr. Rodney Stream, DDS**

934 N. 7th St.

Chariton, IA 50049

Phone: 641-774-5031

### **Dr. Kandy Thomas, DDS-Prairie Trails**

1920 Court Ave. Suite 2

Chariton, IA 50049

Phone: 641-217-8043

## **DISABILITY SERVICES**

### **CROSS Mental Health Region (Formerly Lucas County CPC)**

*County Rural Offices of Social Services works to improve health, hope, and successful outcomes for the adults in our region who have mental health disabilities and intellectual/developmental disabilities, including those with multi-occurring issues with other complex human service needs. CROSS serves Clarke, Decatur, Lucas, Marion, Monroe, Ringgold, and Wayne Counties.*

125 S. Grand

Website: [www.crossmentalhealth.org](http://www.crossmentalhealth.org)

Chariton, IA 50049

Phone: 641-774-0423

Fax: 641-774-4383

- *FREE 24 HOUR HELPLINE: 844-430-8520 Feeling sad, scared, or unsafe?*

### **Iowa Compass**

*Information for Iowans with disabilities and the people that work with them*

100 Hawkins Dr. Suite 295

Website: <https://iowacompass.org>

Iowa City, IA 52242  
Phone: 800-779-2001

Dial 711 for Relay

### **Southeast Iowa Case Management**

*It is the mission of Southeast Iowa Case Management, (SICM) to assist MH/ID/DD/BI individuals in achieving their greatest potential and to maximize their quality of life. SICM promotes consumer driven services based upon the person's strengths and needs and will assist individuals in the process of increasing independence in settings that are least restrictive, age appropriate, and integrated into the community. Case Managers will inform individuals of their rights and responsibilities as citizens, investigate an array of funding options and encourage the use of natural supports in the individual's community.*

207 West 2nd St., Suite 3

P.O. Box 1626

Ottumwa, IA 52531

Phone: 641-684-6399

Email: [sicm3@seiwacasemgmt.com](mailto:sicm3@seiwacasemgmt.com)

### **Optimae Life Services**

1711 Osceola Ave.

Chariton, IA 50049

Phone: 641-774-2133

Website: [www.opitmaelifeservices.com](http://www.opitmaelifeservices.com)

### **Child Health Specialty Clinic**

123 E Third St. Suite 2

Ottumwa, IA 52501

Phone: 641-682-8145

Website: [www.chsciowa.org](http://www.chsciowa.org)

### **Southern Iowa Resources for Families**

213 W Jefferson St.

PO Box 41

Corydon, IA 50060

Phone: 641-872-1411

### **Ragtime Industries**

*Social services for the handicapped in Albia*

116 N. 2nd St.

Albia, IA 52531

Phone: 641-932-7813

### **Iowa Protection and Advocacy Services**

400 E. Court Ave. Suite 300

Des Moines, IA 50309

Phone: 515-278-2502

Website: [www.disabilityrightsiowa.org](http://www.disabilityrightsiowa.org)

Toll Free: 800-779-2502

### **Iowa Vocational Rehabilitation Services**

15260 Truman St. Suite 4

Ottumwa, IA 52501

Phone: 641-682-7569

Website: [www.ivrs.iowa.gov](http://www.ivrs.iowa.gov)

## **Iowa Children at Home Program**

*Children at Home (CaH) is a non-profit program of the Iowa Family Support Network and can help families caring for a child (up to age 22) with a disability by providing financial assistance for items or services not covered by other programs. Examples: special adaptive devices, out-of-area travel expenses, nutritional supplements, respite care or educational seminars for caregivers, special camps, and items to make your home safe or more accessible for a child.*

Iowa Family Support Network

Phone: 888-IAKIDS1 (888-425-4371)

Website: IAFamilySupportNetwork.org

Email: IAFamilySupportNetwork@vnsia.org

## **DISASTER ASSISTANCE**

### **American Red Cross**

2116 Grand Ave.

Des Moines, IA 50312

Phone: 515-243-7681

Website: [www.redcross.org](http://www.redcross.org)

## **EDUCATION - Family-Based**

### **Indian Hills Community College - Court Mandated Programs & Continuing Ed**

*Provides court mandated classes such as: anger management, children in between, drinking drivers (12hr), and driving improvement classes. Also offers continuing education classes for a variety of careers.*

Indian Hills Community College

Ottumwa Campus

525 Grandview Ave.

Ottumwa, IA 52501

Phone: 641-683-5111

Toll Free: 800-726-2585

Website: [www.indianhills.edu](http://www.indianhills.edu)

### **Great Prairie AEA (Albia)**

*Consultation for families and students with disabilities*

103 South A Street

Albia, IA 52531

Phone: 641-932-5003

Website: [www.gpaea.org](http://www.gpaea.org)

### **ISU Extension and Outreach - Lucas County**

48293 Hy-Vee Rd.

Chariton, IA 50049

Phone: 641-774-2016

Website: [www.extension.iastate.edu/lucas/](http://www.extension.iastate.edu/lucas/)

### **Parents as Teachers**

*Early childhood parent education and family support program offering in-home parental education*

SCICAP

1711 Osceola Ave. Suite 103

PO Box 715

Chariton, IA 50049

Phone: 641-774-8133 ext. 224

- *Parent Café on 1<sup>st</sup> Thursday of every month at 10am and 3<sup>rd</sup> Thursday at 4pm  
(Held at Chariton Public Library)*

## **EDUCATION - College**

### **Central College**

Phone: 877-462-3687

Website: [www.central.edu](http://www.central.edu)

### **Indian Hills Community College**

Toll Free: 800-726-2585

Website: [www.indianhills.edu](http://www.indianhills.edu)

### **Des Moines Area Community College**

Toll Free: 800-362-2127

Website: [www.dmacc.edu](http://www.dmacc.edu)

## **EDUCATION - Elementary, Middle, and High School**

### **Chariton Community School District**

140 E. Albia Rd.

Website: [www.chariton.k12.ia.us](http://www.chariton.k12.ia.us)

Chariton, IA 50049

Chariton Middle School 641-774-5114

Chariton High School: 641-774-5066

Columbus Elementary: 641-774-4712

Van Allen Elementary: 641-774-5047

## **ELECTED OFFICIALS**

### **Lucas County Board of Supervisors**

Lucas County Courthouse

916 Braden Ave.

Chariton, IA 50049

Phone: 641-774-2018

### **U.S. Representative Dave Loebsack**

125 South Dubuque Street

Iowa City, IA 52240

Phone: 319-351-0789

Fax: 319-351-5789

National Office:

1527 Longworth House Office

Washington, D.C. 20515

Phone: 202-225-6576

### **U.S. Senator Chuck Grassley**

721 Federal Building

210 Walnut

Des Moines, IA 50309

Phone: 515-288-1145

Fax: 515-288-5097

National Office:

135 Hart Senate Building

Washington, D.C. 20515

Phone: 202-224-3744

### **U.S. Senator Joni Ernst**

733 Federal Building

210 Walnut

National Office:

Des Moines, IA 50309  
Phone: 515-284-4574  
Fax: 515-284-4937

111 Russell Senate Office Building  
Washington, D.C. 20510  
Phone: 202-224-3254

## **EMPLOYMENT SERVICES**

### **Iowa Workforce Development**

200 Army Post Rd.  
Des Moines, IA 50315  
Phone: 515-281-9619

Website: [www.iowaworkforcedevelopment.gov](http://www.iowaworkforcedevelopment.gov)

### **Experience Works, Inc.**

2973 100<sup>th</sup> St. Suite 8  
Urbandale, IA 50322  
Phone: 515-243-2430

Website: [www.experienceworks.org](http://www.experienceworks.org)

Toll Free: 877-314-7385

### **Iowa Workforce Development Center in Ottumwa**

15260 Truman Street  
Ottumwa, IA 52501  
Phone: 641-684-5401

Website: [www.iowaworkforcedevelopment.gov](http://www.iowaworkforcedevelopment.gov)

### **Project Iowa**

*Provides free career training and employment placement services to individuals who experience barriers to employment.*

1420 Mulberry St.  
Des Moines, IA 50309  
Phone: 515-280-1274

Website: [www.projectiowa.org](http://www.projectiowa.org)

### **Iowa Employment Solutions**

*Job search support (child care & transportation) for families who qualify for the Family Investment Program (FIP). Program eligibility is determined by the Department of Human Services.*

3014 E Main St  
Knoxville, IA 50138  
Phone: 641-842-6566

### **Job Corp Office**

Phone: 1-800-733-5627      Website: [www.jobcorps.gov](http://www.jobcorps.gov)

### **Iowa Vocational Rehabilitation Services**

306 N. Sherman St.  
Knoxville, IA 50138  
Phone: 641-828-6982

## **GROUP HOMES**

### **Crest Services**

*Nonprofit provider of in-home care and independent living programs for children and adults with mental or developmental disabilities, and brain injuries*



1221 Brookdale Ave.  
Chariton, IA 50049  
Phone: 641-774-5291

Website: [www.crestservices.org](http://www.crestservices.org)

### **ChildServe**

*Supports children with special healthcare needs on a short and long-term basis*

5406 Merle Hay Rd.  
Johnston, IA 50131  
Phone: 515-727-8750

Website: [www.childserve.org](http://www.childserve.org)  
Fax: 515-727-8757

## **HEALTHCARE ASSISTANCE**

### **Affordable Care Act (Marketplace)**

Phone: 800-318-2596

Website: [www.healthcare.gov](http://www.healthcare.gov)

### **Health Insurance Plan of Iowa (HIPIOWA)**

*Provides Health Insurance coverage to Iowa residents who have been denied coverage*

PO Box 1090  
Great Bend, KS 67530  
Phone: 877-793-6880

Website: [www.hipiowa.com](http://www.hipiowa.com)

### **hawk-i (Healthy & Well Kids in Iowa) & hawk-i Dental Only**

*To qualify, a child must live in Iowa and: Be under 19 years old; Have no other health insurance; Be a citizen of the United States or a qualified alien; Be in a family that meets the **hawk-i** income limits; Cannot be the dependent of a State of Iowa employee; Children who qualify for Medicaid cannot get **hawk-i***

Marion County Public Health

2003 North Lincoln  
PO Box 152  
Knoxville, IA 50138  
Phone: 641-828-2238

Website: [www.marionph.org](http://www.marionph.org)

Fax: 641-842-3442

### **Senior Health Insurance Information Program (SHIIP)**

*Offers local residents help in understanding the Medicare system and other insurance programs.*

Lucas County Health Center  
1200 N. 7th St.  
Chariton, IA 34232  
Phone: 641-774-3226

Website: [www.shiip.state.ia.us](http://www.shiip.state.ia.us)

Toll Free: 800-351-4664

## **HEALTH CARE PROVIDERS & SERVICES**

### **River Hills Women's Health and Family Planning**

201 S Market St.  
Ottumwa, IA 52501  
Phone: 641-445-5431

Website: [www.riverhillshealth.org](http://www.riverhillshealth.org)

### **Infant Care - Text4Baby**

*New and expectant moms receive 3 text messages each week that provide education on topics such as Birth-defects prevention, immunizations, nutrition and mental health.*

Website: [www.text4baby.org](http://www.text4baby.org)

**Care for Yourself – Breast and Cervical Cancer Early Detection Program for Lucas, Marion, Mahaska, & Monroe Counties (BCCEDP)**

*Provides free mammograms, pap tests, breast and cervical diagnostic testing, and one yearly office visit for women ages 40 to 64 who are uninsured or under-insured or women who have breast cancer symptoms*

Marion County Public Health

Website: [www.marionph.org](http://www.marionph.org)

P.O. Box 152

Fax: 641-842-3442

2003 North Lincoln

Knoxville, IA 50138

Phone: 641-828-2238

- Find us on Facebook–Marion County Public Health Department

**Amber Letz, National Board Certified Health Wellness Coach, Functional Medicine Health Coach**

*Specializing in prevention of Type 2 Diabetes, weight loss, healthy lifestyle, and meal planning. Working to help people become the champion in their lives at one step at a time.*

Phone: 641-931-6114

Email: [amberletz@gmail.com](mailto:amberletz@gmail.com)

**Home Health Care**

**Circle of Friends Home Care**

1010 N 7th St.

Website: [www.cofhomecare.com](http://www.cofhomecare.com)

Chariton, IA 50049

Phone: 641-774-2339

**Chariton Specialty Care (Care Initiatives)**

1214 N 7th St.

Website: [www.careinitiatives.org](http://www.careinitiatives.org)

Chariton, IA 50049

Phone: 641-774-5921

**Iowa Home Care Knoxville**

909 W Pleasant St.

Knoxville, IA 50138

Phone: 641-205-7000

**Hospice**

**Circle of Life Hospice**

220 Northwestern Ave.

Chariton, IA 50049

Website: [www.colhospice.org](http://www.colhospice.org)

Phone: 641-774-3490

**Care Initiatives Hospice**

*Offers end of life counseling and support for patients, patient families and those losing a loved one*

4 South Main St

Website: [www.careinitiativeshospice.org/](http://www.careinitiativeshospice.org/)

Albia, IA 52531

Phone: 641-932-3488

## **Hospitals & Clinics**

### **Lucas County Health Center**

General Hospital  
1200 N. 7th St.  
Chariton, IA 50049  
Phone: 641-774-3000

Website: [www.lchcia.com](http://www.lchcia.com)

### **Lucas County Health Center**

Medical Clinic  
1200 N. 7th St.  
Chariton, IA 50049  
Phone: 641-774-8103

Website: [www.lchcia.com](http://www.lchcia.com)

### **Community Health Centers of Southern Iowa**

1030 N. 7<sup>th</sup> St.  
Chariton, IA 50049  
Phone: 641-217-9115

Website: [www.chcsi.org](http://www.chcsi.org)

### **Child Health Specialty Clinic**

123 E Third St. Suite 2  
Ottumwa, IA 52501  
Phone: 641-682-8145

Website: [www.chsciowa.org](http://www.chsciowa.org)

## **HOTLINES & INFORMATION**

### **AIDS Information Hotline**

*The AIDS hotline answers questions and provides information about resources related to HIV/AIDS treatment.*

Phone: 800-448-0440

Website: [www.aids.gov](http://www.aids.gov)

### **2-1-1 Resources and Referral Hotline**

*2-1-1 is an easy to remember three digit phone number that provides information for basic health, human services, or community resources that is free, confidential, and available 24/7. Simply dial 2-1-1 on your phone.*

Phone: 2-1-1

Website: [www.211iowa.org](http://www.211iowa.org)

### **Al-Anon Hotline**

*Al-Anon helps family and friends of alcoholics cope with the effects of living with a problem drinker. Alateen is the recovery program for young people.*

Phone: 1-888-4AL-ANON (1-888-425-2666)

Website: [www.al-anon.alateen.org](http://www.al-anon.alateen.org)

Business Office: 757-563-1600

Fax: 757-563-1655

## **Americans with Disabilities (ADA) Hotline**

*ADA specialists provide information regarding the Americans with Disabilities Act, answer specific questions, offer free ADA materials, and assist with filing complaints.*

Phone: 800-514-0301

Website: [www.ada.gov](http://www.ada.gov)

## **Gay and Lesbian National Hotline**

*Offers confidential telephone and email peer-counseling to callers of all ages regarding coming-out issues, relationship concerns, HIV/AIDS, and safer-sex information.*

Phone: 888-THE-GLNH (888-843-4564)

Website: [www.glbthotline.org](http://www.glbthotline.org)

## **Iowa Compass Hotline**

*Provides information and referrals about disability related services and programs.*

Phone: 800-779-2001

Website: [www.iowacompass.org](http://www.iowacompass.org)

## **Central Iowa Crisis Line**

*Central Iowa Community Services has contracted to provide a Crisis Phone Line for residents living in a 10-county area. People can call for a variety of reasons including: a major loss, such as the death of a loved one, a divorce or a serious illness, or it could be a series of smaller problems that have compounded and become overwhelming. A crisis is any stress or pressure that has become too great for a person to cope with alone. Trained, compassionate telephone counselors are available 24 hours a day, 365. All contacts are confidential.*

Toll-Free Crisis Line: 844-258-8858

Online Chat Counseling: [www.Foundation2CrisisChat.org](http://www.Foundation2CrisisChat.org)

\* Available Monday-Friday, 9am to 3pm

Text Support: 800-332-4224

\* Available Monday-Friday, 9am to 3pm

## **Iowa Brain Injury Information Center**

Brain Injury Alliance of Iowa

Website: <https://biaia.org>

1556 S. First Ave. Suite A

Iowa City, IA 52240

Phone: 855-444-6443

## **Iowa Gambling Treatment Program**

*Offers the following services to individuals with a gambling addiction: assessment and evaluation, individual or group counseling, transitional housing, distance treatment, financial counseling, financial aid, confidentiality, and emergency assistance.*

Phone: 800-BETS-OFF

Website: [www.1800betsoff.org](http://www.1800betsoff.org)

## **Iowa Healthy Family Hotline**

*Provides health information and referrals for pregnancy, immunizations, and other family related issues.*

Phone: 800-369-2229

## **Iowa Poison Control Center**

Phone: 712-279-3710

Website: [www.iowapoison.org](http://www.iowapoison.org)

Emergency: 800-222-1222

## **Lawyer Referral Services Hotline**

*Call this number to be referred to a local lawyer.*

Phone: 800-532-1108

Website: [www.iowafindalawyer.com](http://www.iowafindalawyer.com)

## **Life Long Links**

*Aging and disability resources to maintain independence.*

Phone: 866-468-7887

Website: [www.lifelonglinks.org](http://www.lifelonglinks.org)

## **Legal Hotline for Older Iowans (60+)**

Phone: 800-992-8161

## **Medline Plus**

*Produced by the National Library of Medicine and offers information about diseases, conditions, and wellness issues.*

Website: [www.medlineplus.gov](http://www.medlineplus.gov)

## **National Alliance on Mental Illness Helpline**

*Offers general information about mental illness, referrals to local affiliates and support groups, and volunteer support.*

Phone: 800-950-6264

Website: [www.nami.org](http://www.nami.org)

## **National Council on Alcoholism and Drug Dependence Hope Line**

*Offers referrals to local affiliate offices, as well as provides information about alcoholism and drug dependence.*

Phone: 800-622-2255

Website: [www.ncadd.org](http://www.ncadd.org)

## **Mental Health America**

*Information and literature regarding mental illness is provided to professionals and the general public.*

Phone: 800-969-6642

Website: [www.mentalhealthamerica.net](http://www.mentalhealthamerica.net)

## **National Life Center**

*Provides compassionate guidance and counseling to any woman or girl facing pregnancy. Services offered include assistance finding medical, legal, or psychological help shelter, education, and adoption guidance as desired.*

Phone: 800-848-5683

Website: [www.nationallifecenter.com](http://www.nationallifecenter.com)

## **National Runaway Switchboard**

*24-hour crisis line serving teenagers thinking of running away or who have run away and want to return home. Also provides information to adults about how to help someone who may be at risk of running, and to teachers to pass along to students about youth homelessness and life on the streets.*

Phone: 800-RUNAWAY or 800-786-2929

Website: [www.1800runaway.org](http://www.1800runaway.org)

## **National Suicide Prevention Lifeline**

*Available to anyone in suicidal crisis or emotional distress providing crisis counseling or mental health referrals.*

Phone: 800-273-TALK or 800-273-8255

Website: [www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

### **Rape, Abuse & Incest National Hotline (RAINN)**

*RAINN anonymously and automatically connects sexual assault victims with the nearest rape crisis center and a counselor who is able respond to the call.*

Phone: 800-656-HOPE or 800-656-4673      Website: [www.rainn.org](http://www.rainn.org)

### **Substance Abuse and Mental Health Service Administration (SAMHSA's) National Helpline**

*Treatment referral and information service for individuals and families facing mental and/or substance use disorders.*

Phone: 800-662-4357

Website: [www.samhsa.gov](http://www.samhsa.gov)

### **Veterans Affairs (VA)**

Phone: 844-698-2311

Crisis Line: 800-273-8255

Website: [www.centraliowa.va.gov](http://www.centraliowa.va.gov)

### **Quitline Iowa**

*Quitline Iowa is a free program that provides helpful tools, information and support throughout your quit process.*

Phone: 800-784-8669

Website: [www.quitlineiowa.org](http://www.quitlineiowa.org)

### **Q Link Wireless**

*Provides a free smartphone with free monthly calling, unlimited texting, and free data through a special government benefit program called "Lifeline" which is available to eligible low-income consumers.*

Phone: 855-Q-Link43

Website: [qlinkwireless.com](http://qlinkwireless.com)

### **Zero To Three**

*National nonprofit that informs, trains, and supports professionals, policymakers and parents in their efforts to improve the lives of infants and toddlers.*

Website: [www.zerotothree.org](http://www.zerotothree.org)

## **HOUSING (Subsidized & Low-Income)**

### **Chariton Housing Authority (Southgate Apartments)**

*Only HUD Public Housing-no section 8 vouchers*

429 S. Main

Chariton, IA 50049

Phone: 641-774-2725

### **Northview Apartments**

*Not low income but accepts section 8 vouchers*

1104 N 7th Street Chariton, IA 50049

Phone: 641-774-8674

### **Mitchell Avenue Apartments**

1616 Mitchell Avenue

Chariton, IA 50049  
Phone: 641-774-8676

### **Autumn Park Apartments**

*Low income for elderly-62 or older or disabled (HUD)*  
330 N Main  
Chariton, IA 50049  
Phone: 641-774-4201

### **Area XV Multi-County Housing Agency**

*Serves the counties of Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Washington, & Wayne*  
417 North College St  
Agency, IA 52530  
Phone: 641-937-5222

Website: [www.areaxvhousing.org](http://www.areaxvhousing.org)

## **LAW ENFORCEMENT**

### **Lucas County Sheriff's Department**

P.O. Box 816  
48559 Hy-Vee Rd  
Chariton, IA 50049  
Phone: 641-774-5083

Website: [www.lucascosheriff.org](http://www.lucascosheriff.org)  
Fax: 641-774-1660

### **Chariton Police Department**

P.O. Box 845  
48559 Hy-Vee Rd  
Chariton, IA 50049  
Phone: 641-774-5083

Fax: 641-774-1660

## **LEGAL SERVICES**

### **Drake University Legal Clinic (Outreach)**

2400 University Ave.  
Des Moines, IA 50311  
Phone: 515-271-3851

Website: [www.drake.edu/law/clinics-centers](http://www.drake.edu/law/clinics-centers)

### **Iowa Concern Hotline**

*Financial questions, legal issues, family transitions*  
Phone: 1-800-447-1985

Website: [www.extension.iastate.edu/iowaconcern/](http://www.extension.iastate.edu/iowaconcern/)

### **Lawyer Referral Service**

Iowa Find-A-Lawyer  
625 E. Court Ave.  
Des Moines, IA 50309

Website: [www.iowafindalawyer.com](http://www.iowafindalawyer.com)

### **Iowa Legal Aid Southeast Iowa Regional Office**

112 E 3<sup>rd</sup> St.

Website: [www.iowalegalaid.org](http://www.iowalegalaid.org)

Ottumwa, IA 52501  
Phone: 800-532-1275

## **MEDICAL SUPPLIERS**

### **Lucas County Health Center Lifeline**

1200 N. 7th St.  
Chariton, IA 34232  
Phone: 641-774-3226

Website: [www.lchcia.com/lifeline.aspx](http://www.lchcia.com/lifeline.aspx)

### **Hammer Medical**

113 High Avenue East  
Oskaloosa, IA 52577  
Phone: 641-672-2501

Website: [www.hammermedical.com](http://www.hammermedical.com)

Toll Free: 800-395-5537

### **Hammer Medical**

914 Court Avenue  
Chariton, IA 50049  
Phone: 641-774-4600

Website: [www.hammermedical.com](http://www.hammermedical.com)

Toll Free: 800-260-1186

### **Mahaska Drug**

206 N. E Street  
Oskaloosa, IA 52577  
Phone: 641-673-3439

Website: [www.mahaskadrug.com](http://www.mahaskadrug.com)

### **American Home Patient**

2604 N Court Suite B  
Ottumwa, IA 52501  
Phone: 641-684-8555  
Patient Advocate Helpline: 1-877-299-2021  
Sleep Support Center: 1-877-221-8763

Website: [www.ahom.com](http://www.ahom.com)

Toll Free: 800-926-8555

### **Hoveround**

2151 Whitefield Industrial Way  
Sarasota, FL 34232  
Phone: 800-542-7236

Website: [www.hoveround.com](http://www.hoveround.com)

### **Walgreens (Home Medical Supplies)**

200 Wilmot Road  
Deerfield, IL 60015  
Phone: 800-925-4733

Website: [www.walgreens.com](http://www.walgreens.com)

### **Cedar Valley Mobility**

8832 Swanson Blvd. Suite L  
Clive, IA 50325  
Phone: 515-440-6641

Website: [www.mobilitystore.com](http://www.mobilitystore.com)



**Life Alert**

Phone: 800-982-0332

Website: [www.lifealert.net](http://www.lifealert.net)**Liberator Medical Supply**

Phone: 888-244-0789

Website: [www.liberatormedical.com](http://www.liberatormedical.com)**Nucara Pharmacy**

107 W Main St.

Ottumwa, IA 52501

Phone: 641-684-5453

Website: [www.nucara.com](http://www.nucara.com)**Nursing Homes, Assisted & Independent Living****Chariton Specialty Care**

1214 N 7th St.

Chariton, IA 50049

Phone: 641-774-5921

Website: [www.careinitiatives.org](http://www.careinitiatives.org)**North Ridge Assisted Living**

1110 N 6th St.

Chariton, IA 50049

Phone: 641-774-2303

**Optometrist****Chariton Vision Center**

131 N Main St.

Chariton, IA 50049

Phone: 641-774-7507

Website: [www.mylocalvisioncenter.com](http://www.mylocalvisioncenter.com)**Wolfe Family Vision Center**1200 N 7<sup>th</sup> St.

Chariton, IA 50049

Phone: 641-774-5819

Website: [www.wolfeclinic.com](http://www.wolfeclinic.com)**Shopko Hometown**

1901 Court Ave.

Chariton, IA 50049

Phone: 641-774-2168

Website: [www.shopko.com](http://www.shopko.com)**Pharmacy****Hy-Vee Pharmacy**

2001 Court Ave.

Chariton, IA 50049

Phone: 641-774-5051

Website: [www.hy-vee.com/health/pharmacy](http://www.hy-vee.com/health/pharmacy)**Shopko Pharmacy**

1901 Court Ave.  
Chariton, IA 50049  
Phone: 641-774-2168

Website: [www.shopko.com](http://www.shopko.com)

## **PUBLIC HEALTH PROGRAMS**

### **Lucas County Public Health**

*Disease prevention, blood pressure checks, immunizations – check for clinic times, health maintenance program, skilled nursing and HCA services for under- or uninsured clients, homemaker services emergency preparedness, health promotion activities*

123 S. Grand St.  
Chariton, IA 50049  
Phone: 641-774-4312

Fax: 774-0444

### **Women, Infant & Children Nutrition Program (WIC)**

*For children 0-5 years old and women who are pregnant, breastfeeding or just had a baby. This program provides nutritional education and checks to families to purchase baby formula, milk, eggs and other healthy foods*

MATURA Action Corporation  
210 Russell St.  
Creston, IA 50801  
Phone: 641-202-7114

Fax: 641-278-1141  
Website: [www.maturaaction.org](http://www.maturaaction.org)  
Phone: 800-532-1579 (State WIC Office)

- *Find us on Facebook at MATURA ACTION*

### **1st Five Program**

*(For Appanoose, Clarke, Decatur, Jasper, Lucas, Marion, Monroe, Poweshiek, Ringgold & Wayne Counties) 1st Five is a public-private partnership bridging primary care and public health services in Iowa. The 1st Five model supports health providers in the earlier detection of social-emotional and developmental delays and family risk-related factors in children birth to 5 and coordinates referrals, interventions and follow-up.*

Marion County Public Health Department  
2003 N. Lincoln  
P.O. Box 152  
Knoxville, IA 50138  
Phone: 641-828-2238

Fax: 641-842-3442  
Website: [www.marionph.org](http://www.marionph.org)

- *Find us on Facebook–Marion County Public Health Department*

### **I-Smile™**

*Dental services for 0-21 or pregnant women*

Marion County Public Health  
2003 North Lincoln  
P.O. Box 152  
Knoxville, IA 50138  
Phone: 641-828-2238

Website: [www.marionph.org](http://www.marionph.org)  
Fax: 641-842-3442

- *Find us on Facebook-Marion County Public Health Department*

### **Maternal & Child Health**

*For children 0-21 years old and women who are pregnant, or just had a baby. This program assists in finding healthcare coverage and healthcare providers or dentists, provides education to promote a health pregnancy,*

*evaluates emotional stress and family adjustment to pregnancy and parenting, arranges transportation to medical and dental appointments, provides nutritional education, and a home visit after you deliver your baby.*

Marion County Public Health Department

2003 N. Lincoln

Fax: 641-842-3442

P.O. Box 152

Website: [www.marionph.org](http://www.marionph.org)

Knoxville, IA 50138

Phone: 641-828-2238

- *Find us on Facebook- Marion County Public Health Department*

### **Hawk-i (Healthy & Well Kids in Iowa) & hawk-i Dental Only**

*To qualify, a child must live in Iowa and: Be under 19 years old; Have no other health insurance; Be a citizen of the United States or a qualified alien; Be in a family that meets the hawk-i income limits; Cannot be the dependent of a State of Iowa employee; Children who qualify for Medicaid cannot get hawk-i*

Marion County Public Health

Website: [www.marionph.org](http://www.marionph.org)

2003 North Lincoln

Fax: 641-842-3442

PO Box 152

Knoxville, IA 50138 website: [www.hawk-i.org](http://www.hawk-i.org)

Phone: 641-828-2238

- *Find us on Facebook-Marion County Public Health Department*

### **SIM (State Innovation Model)**

*For Appanoose, Clarke, Decatur, Lucas, Marion, Monroe, Ringgold, & Wayne Counties*

*Iowa will use the SIM grant to implement and evaluate a sustainable health care delivery and payment system that will improve population health, improve patient care, and bend health care cost trends.*

*Through the SIM program, Iowa will align and equip communities to address population needs by collaborating with payers, providers and public health entities. The SIM Test aligns Iowa payers in payment reform that focuses on value; equips Iowa providers with tools to perform in value based, population focused models; and aligns and integrates public health strategies into how health care is delivered. Together, these approaches ensure a robust, statewide transformation to achieve Iowa's SIM vision, "Transforming Health Care to Improve the Health of Iowans". -Marion County Public Health Department manages this grant for Wayne County and the other counties listed.*

Marion County Public Health Department

2003 North Lincoln

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Knoxville, IA 50138

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### **Referral Linking Facilitation "No Wrong Door" – Linking people to the appropriate services in or near Lucas County**

*Provides care coordination linkage and referral for health, dental, and social needs inclusive of community Resources, call ahead to assure best service*

Marion County Public Health Department

P.O. Box 152

Website: [www.marionph.org](http://www.marionph.org)

2003 North Lincoln

Fax: 641-842-3442

Knoxville, IA 50138

Phone: 641-828-2238

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## **RECREATION**

### **Lake Rathbun**

*Offering outdoor swimming, boating, fishing, hunting, trails, eight parks, and two marinas.*

15053 Hatchery Place

Website: [www.iowadnr.com](http://www.iowadnr.com)

Moravia, IA 52571

Phone: 641-647-2406

### **Rathbun Fish Hatchery**

*Aquarium filled with native Iowa fish, view the hatchery's operation by an elevated walk-way throughout the facility. Located on the south side of Rathbun Lake.*

15053 Hatchery Pl.

Moravia, IA 52571

Phone: 641-647-2406

### **Honey Creek State Park**

*Offers recreational services and natural education in an outdoor setting at minimal or no cost. Also available: picnic shelters, boating access, interpretive programs, camping, cabins, and hiking through woods and prairies. Located on the north side of Rathbun Lake.*

12194 Honey Creek Pl.

Moravia, IA 52571

Phone: 641-724-3739

### **Honey Creek State Park Resort**

*Resort with meeting facilities, water recreation, 18-hole golf course, multi-use trails, boat docks, campgrounds, interpretive programs and nearby shopping.*

12633 Resort Dr.

Website: [honeycreekresort.com](http://honeycreekresort.com)

Moravia, IA 52571

Phone: 866-797-5308

### **U.S. Army Corps of Engineers**

#### **Rathbun Lake**

*Visitor's Center, nature programs, camping, bicycle, hiking trails and water activities*

20112 HWY J5T

Centerville, IA 52544

Phone: 641-647-2464

## **SENIOR SERVICES**

### **Milestones Area Agency on Aging**

623 Pennsylvania Ave.

Ottumwa, IA 52501

Phone: 641-682-2270

Website: [www.milestonesaaa.org](http://www.milestonesaaa.org)

Toll Free: 855-410-6222

Fax: 641-682-2445

### **Lucas County Senior Center**

*Offers meals to elderly individuals*

117 S. Grand St.

Chariton, IA 50049

Phone: 641-774-2821

## **Lucas County Public Health**

*Disease prevention, blood pressure checks, immunizations – check for clinic times, health maintenance program, skilled nursing and HCA services for under- or uninsured clients, homemaker services emergency preparedness, health promotion activities*

123 S. Grand St.  
Chariton, IA 50049  
Phone: 641-774-4312

## **Lifeline**

*Personal emergency response program designed to help adults maintain independent living.*

Lucas County Health Center

1200 N. 7th St.

Chariton, IA 50049

Phone: 641-774-3226

Website: [www.lchcia.com/lifeline.aspx](http://www.lchcia.com/lifeline.aspx)

Toll Free: 800-404-3111

## **Senior Health Insurance Information Program (SHIIP)**

*Offers confidential, one-on-one counseling on choosing Medicare and related health care coverage.*

Lucas County Health Center

1200 N. 7th St.

Chariton, IA 50049

Phone: 641-774-3226

Website: [www.shiip.state.ia.us](http://www.shiip.state.ia.us)

Toll Free: 800-351-4664

## **10-15 Regional Transit Agency**

2417 S. Emma

Website: [www.1015transit.com](http://www.1015transit.com) Ottumwa, IA 52501

1-800-227-6390

## **Social Security Administration**

2429 Northgate Street Suite A

Website: [www.ssa.gov](http://www.ssa.gov) Ottumwa, IA 52501

Phone: 1-866-964-7394

## **Mom's Meals**

3210 SE Corporate Woods Dr.

Website: [www.momsmeals.com](http://www.momsmeals.com)

Ankeny, Iowa 50021

Phone: 1-877-508-6667

## **Sister's Homestyle Entrees**

619 Sumner Ave.

Website: [www.sistersentrees.com](http://www.sistersentrees.com)

Humboldt, IA 50548

Phone: 515-332-1928

## **Connect America/Medical Alert**

Jerri McCracken

[www.medalert.net](http://www.medalert.net)

228 Third Street- Box 220

Parkersburg, IA 50665

Cell: 319-231-0932

## **Assurance Wireless-Lifeline Cell Phone Provider (Virgin Mobile)**

*Enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria. You may qualify if you are on certain public assistance programs, like Medicaid or Supplemental Nutrition Assistance Program (SNAP). You can also qualify based on your household income. You must provide proof of program participation or proof of income.*

PO Box 5040

Website: [www.assurancewireless.com](http://www.assurancewireless.com)

Charleston, IL 61920

Phone: 888-321-5880

## **TRANSPORTATION SERVICES**

### **10-15 Regional Transit Agency**

*10-15 Transit is a state and federally funded PUBLIC transportation system. Service is available to ANYONE needing transportation in Region 15 & Region 17 - Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello and Wayne Counties. All services are open to the general public. Riders may use the bus for nearly any purpose: grocery shopping, medical and dental visits, congregate meals, going to work or school or personal business*

612 S Madison Ave.

Website: [www.1015transit.com](http://www.1015transit.com)

Ottumwa, IA 52501

Phone: 800-227-6390

### **Amtrak**

210 West Main Street

Website: [www.amtrak.com](http://www.amtrak.com)

Ottumwa, IA 52501

Phone: 641-682-3876

## **MCO TRANSPORTATION SERVICES INFORMATION**

AMERIGROUP MEMBER SERVICES: 1-800-600-4441 WEBSITE:

[HTTP://WWW.MYAMERIGROUP.COM/IA](http://www.MYAMERIGROUP.COM/IA)

AMERIGROUP TRANSPORTATION REQUEST: CALL LOGISTICARE AT 1-844-544-1389

UNITEDHEALTHCARE COMMUNITY PLAN MEMBERS SERVICES: 1-800-464-9484

WEBSITE: [HTTP://WWW.UHCCOMMUNITYPLAN.COM](http://www.UHCCOMMUNITYPLAN.COM)

UNITEDHEALTHCARE COMMUNITY PLAN TRANSPORTATION REQUESTS: CALL MTM AT 1-855-201-8342

## **UTILITIES**

### **Alliant Energy**

Phone: 800-255-4268

Website: [www.alliantenergy.com](http://www.alliantenergy.com)

### **Midamerican Energy**

Phone: 888-427-5632

Website: [www.midamericanenergy.com](http://www.midamericanenergy.com)

### **AmeriGas**

Phone: 800-AMERIGAS

Website: [www.amerigas.com](http://www.amerigas.com)

## **Southern Iowa Electric COOP (REC)**

Phone: 800-607-2027

Website: [www.sie.coop](http://www.sie.coop)

**Chariton Valley Electric Cooperative Inc.**

Phone: 641-932-7126

Website: [www.cvrec.com](http://www.cvrec.com)

**Clarke Electric COOP Inc.**

1103 Main St.

PO Box 161

Osceola, IA 50213

Phone: 641-342-2173

Website: [www.cecoop.com](http://www.cecoop.com)

# *Lucas County Resource Directory*

## *2018*

Thank you to the following organizations for making this year's directory possible:

### **1<sup>st</sup> Five Program through Marion County Public Health Department**

·For funding and coordinating this project

*Lucas County Resource Directory online version: [www.marionph.org](http://www.marionph.org)*



**Public Health**  
Prevent. Promote. Protect.

If your organization or agency provides help to area families and would like to be listed in future editions or for any additions, corrections, or deletions to the current listing, please contact Marion County Public Health Department at 641-828-2238.